

Hello,

**My name is \_\_\_\_\_,  
and I am Deaf or Hard of Hearing.**

I do not understand you with your mask on. Please use a clear mask to communicate with me if you can. Please call a Cleveland Clinic Interpreter from Global Patient Services at **216.445.7044**.

Here is my identification card and/or driver's license and my insurance card. Until an interpreter arrives, please communicate using one of the following:

- VRI/CYRA.Com/Deaf Cart.
- Writing.
- An application for the Deaf/Hard of Hearing.

Please allow me to have my device (ie, phone or iPad) with me as this is my only form of communication with family.

Thank you.