

Outstanding Clinical Support Award Nomination Form Local Award

NOMINEE: _____ TITLE: _____

HOSPITAL/AMBULATORY LOCATION: _____ DEPARTMENT: _____

YOUR NAME: _____ TITLE: _____

HOSPITAL/AMBULATORY LOCATION: _____ DEPARTMENT: _____

EXTENSION/PAGER: _____ RELATIONSHIP TO NOMINEE: _____

EMAIL: _____

Purpose: The Cleveland Clinic Health System Outstanding Clinical Support Award (non-nurse) is presented annually to an employee who provides outstanding service to the Nursing Department and serves as a role model to others by exemplifying our mission to put patients first.

Eligibility: Any employee, EXCLUDING LPNs, RNs & APRNs, in a clinical role (inpatient or ambulatory) at a Cleveland Clinic hospital. This may include nursing assistants, behavioral health technicians, Emergency Department technicians, nurse technicians, O.R. technicians, Health Unit Coordinators, Medical Assistants, secretaries, etc.

Process: Any employee, physician, patient or volunteer may nominate. Recipients will be selected on the basis of evidence provided by completion of the nomination eligibility criteria.

Award: The award winners will be announced and presented during Nurses' Week.

Instructions: Please **DO NOT** use the nominee's name when writing details: Address as the **NOMINEE**. Please cite specific examples including patient and physician comments. Answer each question completely, providing specific examples or descriptions as requested. When possible, provide quantitative data to support examples. If you require more space, attach a sheet to the nomination form.

1. Provide an example showing how the nominee participates in a collaborative effort with the members of a group or team to achieve a common goal.

2. Provide an example showing how the nominee is open to change and looks for opportunities to improve on and create better, more efficient means of meeting goals. Describe how they implement a new or significantly improved idea, good, service, process or practice that is intended to be useful.

3. Describe how the nominee's attitude, behavior, interpersonal skills and problem-solving skills enable them to demonstrate empathy and true concern for patients and their family members and provide a caring and supportive environment for patients, families and fellow caregivers.

4. Provide an example showing how the nominee demonstrates a high degree of excellence in their role, maintains the highest standards and achieves them by continually measuring and improving outcomes in their area.

5. Provide an example showing how the nominee adheres to high moral principles and professional standards by a commitment to honesty, confidentiality, trust, respect and transparency.