

## Excellence in Care Management Award Nomination Form Local Award

NOMINEE: \_\_\_\_\_ TITLE: \_\_\_\_\_

HOSPITAL/AMBULATORY LOCATION: \_\_\_\_\_ DEPARTMENT: \_\_\_\_\_

YOUR NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

HOSPITAL/AMBULATORY LOCATION: \_\_\_\_\_ DEPARTMENT: \_\_\_\_\_

EXTENSION/PAGER: \_\_\_\_\_ RELATIONSHIP TO NOMINEE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

- Purpose:** The Cleveland Clinic Health System Excellence in Care Management Award is presented in recognition of the outstanding skills, teamwork, commitment and enthusiasm in daily work.
- Eligibility:** Any nursing Care Manager or Care Coordinator in the Cleveland Clinic health system for at least three years who exhibits behaviors depicted in the Professional Practice Model: Quality & Safety, Relationship-Based Culture, Research, EBP & Innovation, and Professional Practice & Development.
- Process:** Any employee, physician, patient or volunteer may nominate. Recipients will be selected on the basis of evidence provided by completion of the nomination eligibility criteria.
- Award:** The award winners will be announced and presented during Nurses' Week.
- Deadline:** All nominations, from any Cleveland Clinic facility, must be received by Sunday, February 19, 2017. **There will be no exceptions!** Nomination forms may be completed online or delivered to Nursing Administration at any Cleveland Clinic Hospital.
- Instructions:** Please **DO NOT** use the nominee's name when writing details: Address as the **NOMINEE**. Please cite specific examples including patient and physician comments. Answer each question completely, providing specific examples or descriptions as requested. When possible, provide quantitative data to support examples. If you require more space, attach a sheet to the nomination form.

1. Describe how this nominee has embraced care coordination through the development of strong relationships with patients, families and the interdisciplinary team across the entire continuum of care.
2. Describe how the nominee's work ethic provides the Cleveland Clinic Experience to our patients.
3. Provide an example where you have seen the nominee use H.E.A.R.T.
4. Provide an example of the nominee demonstrating a commitment to the professional nursing practice of care coordination (Examples: Achieves certification, serves as a care coordination mentors, promotes best practices, publishes care coordination related article, local or national conference presenter).
5. Describe how the nominee aligns with the Cleveland Clinic Values: Quality, Innovations, Teamwork, Service, Integrity, and Compassion.
6. Provide examples of how the nominee serves as a role model for excellence in care coordination.