

Where to Get My Medicare Questions Answered

When I need to:	I should contact:	Using this number:
Get general Medicare information	Medicare	1.800.633.4227 1.877.486.2048 for TTY
Get free personalized health insurance counseling, including making health care decisions, information on programs for people with limited income and resources, and help with claims billing and appeals	State Health Insurance Assistance Program	1.800.686.1578
Get a replacement Medicare card, change my address or name, get information about Part A and/or Part B eligibility, entitlement, and enrollment, apply for "extra help" with Medicare prescription drug costs, and report a death	Social Security	1.800.772.1213 1.800.325.0778 for TTY
Get information on whether Medicare or your other insurance pays first	Coordination of Benefits Contractor	1.800.999.1118 1.800.318.8782 for TTY
Get information about TRICARE	Department of Defense	1.888.363.5433
Get information about TRICARE for Life	Department of Defense	1.866.773.0404 1.866.773.0405 for TTY
Report that I suspect fraud	Department of Health and Human Services - Office of Inspector General	1.800.447.8477 1.800.377.4950 for TTY
Report that I've been treated unfairly	Department of Health and Human Services - Office of Civil Rights	1.800.368.1019 1.800.537.7697
Reach someone about my U.S. military service retirement	Department of Veterans Affairs	1.800.827.1000 1.800.829.4833 for TTY
Get information about the Federal Employee Health Benefits Program for current and retired Federal Employees	Office of Personnel Management	1.888.767.6738 1.800.878.5707 for TTY
Get information about my Railroad Retirement benefits, change my name and/or address, enroll in Medicare, replace my Medicare card, and report a death	Railroad Retirement Board	1.800.808.0772 1.877.772.5772 after January 1st
Ask questions or report complaints about the quality of care for a Medicare-covered service.	Quality Improvement Organization	1.800.633.4227